

DVOP Disabled Veterans' Outreach Program (DVOP) Specialist Required Training

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Participants must complete all 4 Required Training courses (shown below) within 18 months of hire date.

PREREQUISITE COURSES

TRAINING METHOD

DURATION

A Day in the Life of JVSG Staff in an American Job Center

Course 9635: Jobs for Veterans State Grants (JVSG) staff are tasked with providing veterans with individualized career and training services, which can be a daunting undertaking. This course is a broad overview of how an American Job Center (AJC) operates, and the roles and responsibilities of each staff member, including DVOP specialists and Local Veterans' Employment Representatives (LVERs). Participants will experience a simulation and complete knowledge check activities to ensure understanding of an AJC's goals and processes.



1.5 to 3 hours for completion

Legal Guidance Affecting Veterans' Employment Services

Course 9636: There are many guidelines and requirements that dictate working with veterans who are seeking employment. This course provides participants with information regarding important provisions of veteran-related legislation and regulations and the legal relationship between the DVOP specialist and LVER. Participants will examine the Veterans' Employment and Training Service (VETS) and the JVSG Program. Using Veterans' Program Letters, along with relevant TEGLs/TENs issued by ETA and WIOA priority of service, participants will come to understand the role of DVOP and LVER personnel in the One-Stop Delivery System at American Job Centers (AJCs).



Approximately 20 hours over 4 weeks for completion

Removing the Employability Gap for Veterans with Significant Barriers to Employment

Course 9637: One of the challenges that veterans may face when seeking job opportunities is significant barriers to employment (SBEs), which include issues like substance abuse, mental health issues, and homelessness. This course allows participants to examine the strategies for effectively developing working relationships with veterans, in particularly those with SBEs. Participants will study examples of SBEs, discuss the perceptions others have of veterans, learn effective communication techniques to interact with veterans and employers, and explore the contents of an Individual Employment Plan (IEP).



Approximately 10 hours over 2 weeks for completion

JOB SPECIFIC COURSE

TRAINING METHOD

DURATION

Disabled Veterans' Outreach Program (DVOP) Specialist Core Competency Development

Course 9608: Working with veterans is both a rewarding and challenging endeavor. This course provides DVOP specialists with the training, skills, and tools needed to assist veterans with finding and keeping meaningful employment. From building relationships with veterans to developing concrete plans that will enable veterans to transition from unemployment to following a career path, participants will engage in exercises, discussions, and activities that will prepare them to tackle the unique obstacles they face on the job.



or

3.5 Days



TRAINING METHOD KEY









Classroom: Live classroom classes are offered at the NVTI training center in Dallas, TX